

Position: Ramp / Cargo Agents

Status: Perm Full Time Location: Port Hardy Rate of Pay: \$19.59/hr

Hours of Work: As per shift schedule Start Date: January 15<sup>th</sup>, 2025

## **Basic Job Function**

The Ramp / Cargo attendant attends to all activities associated with the ramp, cargo, baggage, and operation of company ground equipment. This includes but is not limited to shipping/receiving of cargo, baggage loading/unloading, marshaling of aircraft, towing of aircraft grooming and operation of ground equipment. Transporting passengers/cargo from airport to float dock.

The Ramp / Cargo attendant is responsible for ensuring that all customer interactions are treated with a high degree of customer service. In addition, those customer possessions are handled with care and concern, while ensuring a professional and safe work environment for all customers and personnel.

## Skills, knowledge and abilities:

Experience in customer service, warehousing, shipping and receiving Must have effective customer service and interpersonal skills and ability to handle stressful situations

Ensures that paperwork is in order and submitted on time

## Requirements:

Must have a valid class 5 driver's license

Provide acceptable drivers abstract

Must be effective in oral and written skills as well as basic math skills

Works well unsupervised

Capable of lifting up to 50lbs and to help passengers in and out of aircraft if required Able to work shifts including weekends and evenings

Can withstand a work environment that can be subject to exposure outdoors during inclement weather conditions.

Must be available on short notice and able to fill requirements of shift availability

Interested Applicants please forward the attached application to <a href="mailto:careers@flywilderness.ca">careers@flywilderness.ca</a>

We are an equal opportunity employer